

Cancellation and Refund Policy

Thank you for visiting www.ForceReadiness.com (our “Site”). This policy describes the cancellation and refund policy of DeCesha Inc d.b.a. ForceReadiness.com (the “Company”).

Mobile Apps Available on Google Play

All Company apps offered for sale on Google Play use the Google Play cancellation and refund policy. Please refer to Google Play for further information. In cases where you are no longer eligible for a refund, you may contact the Company directly to request a refund. Refunds by the Company will be decided on a case by case basis.

Mobile Apps Available on the Apple App Store

All Company apps offered for sale on the Apple App Store use the App Store cancellation and refund policy. Please refer to the Apple App Store for further information. Unlike Google Play, developers have no ability to issue refunds for purchases made in the Apple App Store. The Company cannot issue refunds for our iOS apps.

FireSync Enterprise™ SaaS and TheHouse™ SaaS

Merchant of Record. FastSpring is the merchant of record for all of the Company’s SaaS subscriptions. Please see the “About FastSpring” section below for further information.

Cancellations. You may cancel your subscriptions at any time. Your subscription will remain active throughout the remaining time of your current subscription.

Refunds. The Company provides a lengthy 90-day trial period for its SaaS subscriptions. You are provided a very generous period to evaluate each subscription prior to purchase. For this reason refunds are not provided except on a case by case basis if a request is made to the Company.

Requesting a Refund from the Company

Refund requests made for Google Play apps or SaaS subscriptions may be made by contacting support@ForceReadiness.com. Refunds will be decided on a case by case basis.

About FastSpring

Who is FastSpring in relation to DeCesha Inc d.b.a. ForceReadiness.com?

FastSpring is an authorized reseller of software products and services for the Company and is responsible for managing and processing your transactions. As such, FastSpring is the Merchant of Record for your purchase.

How will the purchase appear on my credit card billing?

As FastSpring is the Merchant of Record, your credit card statement will show charges appearing as “FS* fsprg.com”.

Will I receive a confirmation of my purchase?

An email confirmation will be sent by FastSpring (mailer@fastspring.com) with a summary of your purchase.

I haven't received my subscription access or gotten a confirmation for my purchase.**What do I do?**

Please double check your spam or junk mail folder. Purchase confirmation sender will be mailer@fastspring.com.

How do I manage my purchase(s)?

Within your purchase confirmation email from FastSpring, there is a link titled “Manage Your Orders” that will show you a history of your purchase(s).

Effective as of December 01, 2023